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HealthCare Administrative Solutions, Inc. Web Site Features New Provider Training Resources for Eligibility Verification

(HINGHAM, MA) Several organizations working together to reduce health care administrative costs including the Massachusetts Medical Society, Massachusetts Hospital Association, Massachusetts Association of Health Plans, Blue Cross Blue Shield of Massachusetts and MassHealth are supporting efforts to streamline healthcare transactions. Projects are currently underway to streamline eligibility verification processes and reduce the occurrence of duplicate claims denials.

HealthCare Administrative Solutions* (HCAS), a collaboration of local health plans, is providing assistance with the first of these projects through development of an online training materials and resource Web site aimed at helping providers conduct eligibility verification transactions.

In the first phase of development, the HCAS Web site will provide training materials for multiple health insurers and MassHealth in one convenient location, promote online eligibility transaction usage, and provide direction to staff situated in various health care settings. The second phase of Web site development will commence this spring and will include additional provider resources.

To access the provider training resources, and periodic updates, visit the HCAS Web site at www.hcasma.org and select the "Solutions" tab to access eligibility resource materials.

Organizations participating in this administrative simplification project include:

Blue Cross Blue Shield of Massachusetts
Boston Medical Center HealthNet Plan
Fallon Community Health Plan
Harvard Pilgrim Health Care
Health New England

MassHealth
Neighborhood Health Plan
Network Health
Senior Whole Health
Tufts Health Plan

**HealthCare Administrative Solutions, Inc. (HCAS) is a non-profit entity founded in January 2005 by several Massachusetts health plans to collaborate on administrative simplification initiatives. Participating organizations include Blue Cross Blue Shield of Massachusetts, Boston Medical Center HealthNet Plan, Fallon Community Health Plan, Harvard Pilgrim Health Care, Health New England, Medical Network, Neighborhood Health Plan, Network Health and Tufts Health Plan.*