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### **HealthCare Administrative Solutions, Inc. Massachusetts Credentialing Performance Highlights**

HealthCare Administrative Solutions (HCAS) is pleased to report its performance results for the first half of 2018 (January through June) to participating health plans and the provider community.

- **Ninety-eight percent** of completed credentialing applications for new Massachusetts physicians were processed within 30 calendar days for the period. Health plans continued to exceed the 95% statewide performance guideline for the processing of new physician applicants.
- HCAS participating health plans average turnaround time to complete the processing of new Massachusetts physician applicants was **10 days**.

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*HealthCare Administrative Solutions, Inc. (HCAS) is a non-profit entity founded by several Massachusetts health plans to collaborate on administrative simplification initiatives.*