



Release Date: February 14, 2018
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**HealthCare Administrative Solutions, Inc.
Massachusetts Credentialing Performance Highlights**

HealthCare Administrative Solutions (HCAS) is pleased to report its performance results for the second half of 2017 (July through December) to participating health plans and the provider community.

- Ninety-five percent of completed credentialing applications for new Massachusetts physicians were processed within 30 calendar days for the period. Health plans continued to meet the 95% statewide performance guideline for the processing of new physician applicants.
- HCAS participating health plans average turnaround time to complete the processing of new Massachusetts physician applicants was 11 days.
- HCAS participating health plans credentialed over 4,200 physician applications during this six-month period.
- The volume of credentialed providers remained unchanged for physicians and increased by 1.8% for allied health providers.

HealthCare Administrative Solutions, Inc. (HCAS) is a non-profit entity founded by several Massachusetts health plans to collaborate on administrative simplification initiatives.