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HealthCare Administrative Solutions, Inc. Credentialing Performance Highlights

HealthCare Administrative Solutions (HCAS) is pleased to report its July through December 2008 performance results to participating health plans and the provider community.

- As of December 31, 2008, the HCAS credentialing multi-payer initiative has been active for more than two years, and all network providers have been introduced to the streamlined process.
- Over the last six-month period, more than 33,000 initial and recredentialing provider applications were processed.
- CAQH's call center service enhancements assisted providers through the application submission process.
- More than 60 percent of provider recredentialing applications were up to date and went directly to primary source verification, a 10 percent improvement in 2008.
- A total of 97 percent of new Massachusetts physician applications were processed within 30 days.

HCAS was formed in 2005 by several not-for-profit health plans committed to simplifying the administration of health care. HCAS participating health plans include: Blue Cross Blue Shield of Massachusetts, Fallon Community Health Plan, Harvard Pilgrim Health Care, Health New England, Medical Network, Neighborhood Health Plan, Network Health, and Tufts Health Plan.

*Health New England and Medical Network data is not included in the findings.