



Release Date: March 3, 2016
Contact: Lori Burgiel
lbargiel@hcasma.org

**HealthCare Administrative Solutions, Inc.
Massachusetts Credentialing Performance Highlights**

HealthCare Administrative Solutions (HCAS) is pleased to report its performance results for the second half of 2015 to participating health plans and the provider community.

- Ninety-six percent of completed credentialing applications for new Massachusetts physicians were processed within 30 calendar days for the period July through December 2015. Health plans continued to exceed the 95% statewide performance guideline for the processing of new physician applicants.
- HCAS participating health plans average turnaround time to complete the processing of new Massachusetts physician applicants was 10 days.
- HCAS participating health plans credential over 81,000 physicians and allied health providers in Massachusetts and New England, an increase of 8% in Massachusetts and 16% in the region from the prior year.

HealthCare Administrative Solutions, Inc. (HCAS) is a non-profit entity founded by several Massachusetts health plans to collaborate on administrative simplification initiatives.

*Network totals based on data as of 1/2016. Massachusetts performance results include organizations participating in HCAS as of January 2015.