



Provider Service Simplified

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Lori Burgiel named Executive Director of HealthCare Administrative Solutions, Inc.

Lori Burgiel was named the first Executive Director of the HealthCare Administrative Solutions, Inc. (HCAS), an innovative new organization established by the major Massachusetts health plans to collaborate on centralized provider credentialing and other future administrative simplification initiatives.

HCAS was formed in January 2005 by six not-for-profit health plans committed to simplifying the administration of health care. Participating health plans now include Blue Cross Blue Shield of Massachusetts, Fallon Community Health Plan, Harvard Pilgrim Health Care, Health New England, Neighborhood Health Plan, Network Health and Tufts Health Plan.

“Lori Burgiel is a respected health care professional who will bring great enthusiasm and leadership to our organization,” said Walter Dennis, President of HCAS. “She will help us fulfill our immediate task of making the credentialing process easier for providers.”

Ms. Burgiel was most recently the Senior Director of Managed Care Policy for the Massachusetts Hospital Association (MHA). She serves as a member of the Board of Directors of the Massachusetts Chapter of the Health Care Financial Management Association, the Commonwealth of Massachusetts Statewide Emergency Diversion Taskforce and the Advisory Committee on Managed Care. Prior to MHA, Ms. Burgiel worked at Harvard Pilgrim Health Care as a Corporate Project Manager, and at Atlantic Medical Center and St. Elizabeth’s Hospital.

In her role as Executive Director, Ms. Burgiel will report to the HCAS Board of Directors and oversee vendor contracts and relationships, manage HCAS operations and finance, and coordinate communication with participating health plans, providers and other key constituents.

Last Fall, HCAS announced a new service to streamline the credentialing process providers use when joining multiple health plan networks, which is a major step to reduce the amount of time providers spend on administrative functions. HCAS created a single point-of-entry for providers to submit information that participating health plans use to assess a provider's qualifications, to participate in their networks and to treat their members. As of September 2006, providers will be able to submit a single credentialing application, instead of submitting the application to seven different health plans. For more information, please visit www.hcasma.org.

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