HCAS Provider Directory Newsletter
May 2019

HealthCare Administrative Solutions, Inc. (HCAS) member plans have partnered with CAQH to improve the accuracy of provider directories, as well as the timeliness and efficiency of making demographic updates. This will result in a better experience for members, who rely on directories to select and contact clinicians, and providers, who will be able to update directory information in a streamlined way.

Implementation is slated to begin for a subset of health plans this summer, beginning with individual and behavioral health providers, and increasing volume throughout 2019.

Please see the HCAS directory information below for the latest news, resources and CAQH contact details.

Directory Information

Directory News
- Directory Provider Announcement
- HCAS Provider Directory Newsletter April 2019
- HCAS Provider Directory Newsletter March 2019
- HCAS Provider Directory Newsletter February 2019

Directory Resources
- Provider Directory FAQs
- Massachusetts Behavioral Health Data Requirements
- Updating Your Practice Location Information
- DirectAssure Information
- Directory Maintenance Toolkit

CAQH Contact Info
- CAQH: www.caqh.org
- CAQH Helpdesk: 888.600.9802
- CAQH Email: accounthelp@proview.caqh.org